

CITIZEN'S CHARTER

NATIONAL MEAT INSPECTION SERVICE 2015

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The National Meat Inspection Service is a government regulatory agency created by law to implement policies, programs, guidelines, rules and regulations pertaining to meat inspection and meat hygiene in order to ensure safe meat from farm to table.

MANDATE

The National Meat Inspection Service is a specialized regulatory agency in the Department of Agriculture that is the country's sole national controlling and competent authority on all matters pertaining to meat inspection and hygiene both for locally produced and imported meat. It was created under Presidential Decree No. 7 as National Meat Inspection Commission and renamed as National Meat Inspection Service under R.A. 9296, otherwise known as "The Meat Inspection Code of the Philippines," as amended by R.A. 10536. NMIS is tasked to formulate, promulgate and implement laws, policies, programs and projects governing the post- harvest flow of meat in order to protect the interest and welfare of consumers and promote the development of the livestock and meat industry.

VISION STATEMENT

The NMIS is a dynamic regulatory agency with competent and dedicated human resource committed to sustain excellent meat inspection service that is responsive to consumer's welfare and to a globally competitive meat industry.

MISSION STATEMENT

We shall protect the meat consuming public through efficient and effective meat inspection service by adopting and implementing relevant technologies to assure food safety.

We shall support the development of livestock, poultry and meat industry to ensure adequate supply of safe and quality meat.

We shall continuously develop the capability of our human resources by engaging in competency building activities and providing opportunity for career growth

VALUES STATEMENT

We the employees of the National Meat Inspection Service commit ourselves to ethical and professional standard in providing excellent meat inspection service to our valued local and international stake holders.

We work as a team of law abiding and hardworking public servants with utmost integrity, transparency and competence placing public good above individual gains and promoting clients' best interest.

NMIS FUNCTIONAL DIVISIONS

Accreditation and Registration

Responsible in evaluating and classifying meat establishments, meat distribution centers and meat shops in consonance with the standards set by law.Provides technical assistance on the construction of in-house infrastructure and meat establishments.

Plant Operation and Inspection Service

Responsible for the inspection and certification for the safety of meat for human consumption. Implements a Meat Safety and Quality Assurance Program in all accredited meat establishments.

Meat Import Inspection and Export Assistance Service

Responsible in evaluating the eligibility of foreign meat establishments intending to export to the Philippines. Conducts inspection of imported meat at meat warehouses (cold or dry storage).

Laboratory Services

Performs analytical procedures to detect biological, physical, and chemical contaminants in meat and meat products.

Meat Standard Development and Consumer Protection

Undertakes the formulation of meat safety standards for the production of safe meat in LGU-owned meat establishments. Undertakes activities related to consumer education and information. Enforces regulations against hot meat

ACCREDITATION AND REGISTRATION DIVISION

Provides services on granting accreditation to meat establishments, facilities, meat transport vehicles, meat establishment fabricators and contractors to ascertain their compliance to national standard.

Description of the Service:

ISSUANCE OF CERTIFICATE OF ACCREDITATION/LICENSE TO OPERATE (LTO) FOR MEAT ESTABLISHMENTS (NEW)

Republic Act 9296 otherwise known as Meat Inspection Code of the Philippines as amended by RA 10536 provided for the regulation and accreditation of meat establishments in the country to ensure compliance to national standards on hygiene and sanitation.

Who may avail of the Service : Meat Establishment Operators or Owners

Requirements:

- 1. Notarized duly accomplished Application Form (two copies)
- 2. Certified true copy of Business Permit from the Local Government
- 3. Certified true of copy of Sanitary Permit from the Local Government
- 4. Certified true of copy of Certificate of Water Potability from Department of Health's recognized laboratory
- 5. Certified true of copy of SanguniangBayan/Lungsod resolution to operate slaughterhouse,if operated by private sector
- 6. Certified True Copy of Tax Identification Number from Bureau of Internal Revenue
- 7. Location map of the meat establishment
- 8. Photographs of plant showing major areas of themeat establishment
- 9. Photographs of plant showing major areas of operation and equipment
- 10. Floor plan/schematic diagram of the meat establishment including traffic flow for:
 - o personnel
 - o product
 - o condemned material

Note: Company representative is required to present a Special Power of Attorney allowing them to transact in behalf of the company.

Schedule of Availability of Service: Monday to Friday except holidays: 8:00am to 5:00p.m. without noon break.

*Fees:Annual Accreditation fee

Class A: Php 500.00
Class AA: Php1,300.00
Class AAA: Php 1,800.00

Mailing Fee: Current rates shall apply

Maximum Duration of Process :Ten(10)working days. The duration of process may be extended if an unforeseen event happens beyond the control of NMIS.

Steps: Application for Accreditation/LTO for meat establishment (New)

No.	Client Step	Agency Step	Office/ Responsible Person	Location of Office
1	Submitsnotarized and duly accomplished Application Form with completedocumenta ry requirements	Receives Notarized and duly accomplished application with completerequirements.	Client and RTOC- Accreditation Registration Section (ARS)	Regional Technical Operating Center (RTOC)
2	Pays accreditation fee and mailing fee (if applicable).	Receives payment of accreditation fee and mailing fee (if	Client and Special Collecting	RTOC

	Receives official	applicable).	Officer (SCO)	
	receipt	IssuesOR.		
3	Receives duplicate	Gives the claim stub	ARS	RTOC
	copy of application form and the claim stub portion.	portion from the Application Form.		

Application Forms and Affidavit of Undertaking can be downloaded at www.nmis.gov.phand available at all central and Regional Public Assistance Desks.

Preparation for the on-site Evaluation

The meat establishment shall be informed of the confirmation of the schedule of evaluation as indicated in the application form. If there is a conflict of schedule, available dates of the evaluation team will be provided for the confirmation of the meat establishment.

Actual On- site Evaluation

No.	Client Step	Agency Step	Office/	Location of
			Responsible Person	Office
1	Allows the conduct of evaluation of the meat establishment	evaluation of the meat establishment	Client and RTOC-ARS and Accreditation and Registration Division (ARD) staff	RTOC and meat establishment
2	If failed , re-applies for evaluation, then back to step 1	If passed the evaluation, endorsescomplete documents to Central Office (CO).	Client and RTOC-ARS	RTOC

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End of Transaction

- * Fees shall be subject to change upon issuance of new Guidelines on Schedule of Fees.
- ** Representative must bring a Certificate of Authorization signed by the applicant and present a company identification card.

ISSUANCE OF CERTIFICATE OF ACCREDITATION/LICENSE TO OPERATE (LTO) FOR MEAT ESTABLISHMENTS (RENEWAL)

Description of the Service

Accredited meat establishments are required to renew their certification on a yearly basis as prescribed by RA 9296 as amended by RA 10536.

Who May Avail of the Service: Owners and operators of accredited and conditionally accredited meat establishments

Requirements:

- 1. Notarized Accomplished Application Form (two copies)
- 2. Current or valid copy of Business Permit from the Local Government Unit
- 3. Current or valid of copy of Sanitary Permit from the Local Government Unit
- 4. Current or valid of Certificate of Water Potability from the Department of Health's recognized laboratory
- 5. Certified true of copy of Sanguniang Bayan/Lungsod resolution to operate slaughterhouse if operated by a private sector.
- 6. Valid copy of Tax Identification Number from Bureau of Internal Revenue
- 7. Picture of plant showing major areas of the slaughterhouse
- 8. Picture of plant showing major areas of operation and equipment
- 9. Floor plan/schematic diagram of the meat establishment including traffic flow for:
 - a. personnel

b. product

c. condemned material

10. GMP/SSOP documents

11. Compliance to other regulatory requirements by other government agencies

Notes:

A. Company representatives are required to present Special Power of Attorney

allowing them to transact in behalf of the company.

B. If a meat establishment has ceased to operate or is planning to close down, a

notarized affidavit stating the reason for the closure and the intention not to

renew the accreditation/LTO shall be submitted to the concerned Regional

Technical Operations Center at least one month before the expiration date.

Schedule of Availability of Service: Monday to Friday except holidays: 8:00am to

5:00pm without noon break.

*Fees: Annual accreditation fee

Class A:

Php 500.00

ClassAA:

Php 1300.00

Class AAA: Php 1,800.00

Penalty Fee for Expired Accreditation: 25% of the accreditation fee per month or a

fraction thereof until renewed.

Mailing Fee: Current rates shall apply

Maximum Duration of Process:Ten (10) working days.The duration of process may be

extended if an unforeseen event happens beyond the control of NMIS.

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Steps: Accreditation/LTO for meat establishment (Renewal)

No.	Client Step	Agency Step	Office/Responsible	Location
			Person	of Office
1	Submits duly accomplishednotarized Application Form with	Receivesduly accomplished notarized	Client and Accreditation Registration Section	Regional Technical Operating
	complete documentary requirements	Application Form with complete documentary requirements	(ARS)	Center (RTOC)
2	Pays the accreditation fee and mailing fee (if applicable) Receives official receipt.	Receives payment for accreditation fee and mailing fee (if applicable). Issuesofficial receipt.	Client and Special Collecting Officer (SCO)	RTOC
3		Endorses complete documents to the Central Office (CO)	ARS	RTOC
4		Receives the endorsed complete documents, issues tracking slip and forwardsthe same to the Office of the Executive Director (OED)	Records Section- CO	СО

5		Receives and	OED	
		endorses documents		
		to Accreditation and		
		Registration		
		Division (ARD)		
		E al area	ADDL I	CO
6		Evaluates	ARDhead	CO
		documents		
7		IdentifiesMeat	MSQA section head	СО
		Safety and Quality		
		(MSQA) auditors to		
		conduct audit		
8		Conductson-site	Assigned auditors	CO
0		GMP audit	Assigned auditors	CO
		GMP audit		
9	If failed the audit, re-	Endorses complete	Client and ARS	RTOC
	applies for evaluation,	documents to CO if		
	then back to step 1	the meat		
		establishment		
		passed the audit.		
		Advises meat		
		establishment to re-		
		apply for evaluation		
		if failed the audit.		
10		Reviews final results	ARD head	CO
		and prepares and		
		submits to OED the		
		Certificate of		
		Accreditation/		
		LTOindicating GMP		

		compliance.		
11		Signs and approves the Certificate of Accreditation/LTO.	OED	СО
12		Notifies the RTOC of the approval by sending through e- mail a scanned copy of the approved Certificate of Accreditation/LTO	ARD	СО
12	Receives Certificate of Accreditation/LTO either through courier or by pick up**	Releases Certificate of Accreditation/LTO	Client/Records Section	СО

End of transaction

^{*} Fees shall be subject to change upon issuance of new Guidelines on Schedule of Fees.

^{**} Representative must bring a Certificate of Authorization signed by the applicant andmust present a company identification card.

ISSUANCE OF CERTIFICATE OF ACCREDITATION/LICENSE TO OPERATE (LTO) FOR

MEAT ESTABLISHMENTS (UPGRADING)

Description of the Service

Republic Act 9296 otherwise known as Meat Inspection Code of the Philippines as

amended by RA 10536 provided for the regulation and accreditation of meat

establishments in the country to ensure compliance to national standards on hygiene

and sanitation.

Who may avail of the Service :Accredited Meat Establishment Operators or Owners

Requirements:

1. Accomplished Application Form (two copies)

2. Valid copy of Business Permit from the Local Government Unit

3. Valid copy of copy of Sanitary Permit from the Local Government Unit

4. Certified True Copy of Tax Identification Number from Bureau of Internal Revenue

5. Certified true of copy of Certificate of Water Potability from the Department

of Health's recognized laboratory.

6. Certified true of copy of SanguniangBayan/Lungsod resolution to operate

meat establishmentif operated by a private sector

7. Picture of plant showing major areas of operate meat establishment

8. Picture of plant showing major areas of operation and equipment

9. Floor plan design of plant

10. Compliance to other regulatory requirements by other government agencies

Note: Company representatives are required to present Special Power of Attorney

allowing them to transact in behalf of the company.

Schedule of Availability of Service: Monday to Friday: 8:00am-5:00p.m. without noon

break.

*Fees: Annual accreditation fee:

Class A:

Php 500.00

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Class AA: Php1,300.00

Class AAA: Php1800.00

Penalty Fee for Expired Accreditation: 25% of the accreditation fee per month until renewed.

Mailing Fee: Current rates shall apply

Maximum Duration of Process: Ten (10) working days. The duration of the process may be extended if an unforeseen event happens beyond the control of NMIS.

Steps: Accreditation/LTO for meat establishment(Upgrading)

No.	Client Step	Agency Step	Office/	Location
			Responsible Person	of Office
1	Submitsduly	Receives duly	Client and	Regional
	accomplishednotarized	accomplished	Accreditation	Technical
	Application Form with	notarized	Registration	Operating
	complete documentary	110 tal 120 a	Section (ARS)	Center
	requirements	Application Form with		(RTOC)
	requirements	complete documentary		
		requirements		
2	Pays the accreditation fee and mailing fee (if applicable). Receives official receipt	Receives payment for accreditation fee and mailing fee (if applicable). Issues OR	Client and Special Collecting Officer (SCO)	RTOC
3		Endorses complete	ARS	RTOC
3		Endorses complete documents to the	AKS	KIUC
		documents to the		

		Central Office (CO)		
		together with a		
		photocopy of OR		
4		Receives the endorsed	Records	СО
		complete documents	Section, CO	
		and issues tracking slip		
		to Office of the		
		Executive Director		
		(OED)		
3		Receives and endorses	OED	
		documents to		
		Accreditation and		
		Registration Division		
		(ARD)		
4		P. I.	ADDI	60
4		Evaluates	ARD head	СО
		completeness of		
		documents		
5		IdentifiesMeat Safety	MSQA section	СО
		and Quality Assurance	head	
		(MSQA)auditors		
6		Conducts on-site GMP	Assigned	СО
		and or HACCP audit	auditors and	
			ARS head	
7		Prepares the certificate	ARS	RTOC
		if GMP and or HACCP		
		certificationis found to		
		be still current or valid.		
8	If failed the audit,	Endorses complete	Client and	RTOC
	applies for close-out	documents to CO if	ARS/ Assigned	

	audit.	meat establishment	auditors	
		passed the audit.		
		If meat establishment		
		failed the audit,		
		conducts close out		
		audit after corrective		
		actions or non-		
		conformances.		
9		Undertakes final	ARD head	CO
		review of results and		
		preparesand submits		
		to OED Certificate of		
		Accreditation/LTO		
		and GMP compliance		
		for approval		
10		Signs and approves	OED	СО
		Certificate of		
		Accreditation/LTO.		
		Notifies the RTOC of	ARD	СО
		the approval by		
		sending through e-mail		
		a scanned copy of the		
		approved Certificate of		
		Accreditation/LTO		
11	Receives Certificate of	Releases Certificate of	Client/Records	СО
	Accreditation/LTO	Accreditation/LTO	Section	
	either through courier			
	or by pick up**.			
		End of transaction		

End of transaction

- * Fees shall be subject to change upon issuance of new Guidelines on Schedule of Fees.
- ** Representative must bring a Certificate of Authorization signed by the applicant and present a company identification card.

ISSUANCE OF CERTIFICATE OF ACCREDITATION/LICENSE TO OPERATE (LTO)FOR MEAT TRANSPORT VEHICLE (MTV)

Description of the Service

Republic Act 9296 otherwise known as Meat Inspection Code of the Philippines as amended by RA 10536 provided for the regulation on issuance of sticker in the country to ensure compliance to national standards on hygiene and sanitation.

Who may avail of the service: accredited meat establishment owners and operators, meat dealers

Requirements:

- 1. A duly accomplished notarized Application Form shall be submitted to the RTOC
- 2. The Plant Officer (Veterinary/Meat Inspector) shall conduct the ocular inspection of the MTV at the Meat Establishment and make the necessary evaluation report and recommendation whether or not the transport vehicle can be used to transport meat and meat products.
- 3. The following attachments shall be submitted to National Meat Inspection Service- Regional Technical Operations Center (NMIS_RTOC)
 - a. Certified true of copy Updated Vehicle LTO Registration Official Receipt
 - b. Certified true of copy Vehicle LTO Certificate Registration
 - c. Certified true of copy Updated Driver's License
 - d. Original copy of accomplished Application Form
 - e. Recent photo of the Vehicle showing the license plate:
 - Front view
 - Side view, left and right side
 - Back view with door closed

- Inside view
- 4. Meat Handlers' Health Certificate (driver and or handler)
- 5. Certificate of Attendance on Seminar on GHP for Meat Handlers from NMIS-RTOC

Note: Company representatives are required to present a Special Power of Attorney allowing them to transact in behalf of the company.

Availability of the service: Monday to Friday except holidays , 8am to 5pm without noon breaks

*Fee:New:Php 300.00

Renewal: Php 300.00

Penalty (if applicable): 25% of base rate per month

Maximum Duration of Process: Five **(**5) working days. The duration of the process may be extended if an unforeseen event happens beyond the control of NMIS.

Steps: Accreditation/LTOfor Meat Transport Vehicle

No.	Client Step	Agency Step	Office/Responsible	Location
			Person	of Office
1	Submitsduly accomplished Application Form with complete documentary requirements	Receives accomplished Application Form with complete documentary requirements	Client and Accreditation Registration Section (ARS)	Regional Technical Operating Center (RTOC)
2	Pays for the accreditation fee & receives Official Receipt	Receives payment of accreditation fee.	Client and Special Collecting	RTOC

	(OR)	Issues0R	Officer (SCO)	
3		Inspects MTV	ARS	RTOC
4		Prepares Certificate of Accreditation/LTO and Sticker	ARS	RTOC
5		ApprovesCertificate of Accreditation/LTO and Sticker	Regional Technical Director (RTD)	RTOC
6	Receives Certificate of Accreditation/LTO and Sticker	Releases Certificate of Accreditation/LTO and Sticker	Client/Records Section	RTOC

End of transaction

^{*} Fees shall be subject to change upon issuance of new Guidelines on Schedule of Fees.

ISSUANCE OF CERTIFICATE ON GOOD MANUFACTURING PRACTICES (GMP), GOOD OPERATING PRACTICES (GOP) AND HAZARD ANALYSIS CRITICAL CONTROL POINTS (HACCP) TO NMIS ACCREDITED MEAT ESTABLISHMENTS

Description of the service

Republic Act 9296 otherwise known as the Meat Inspection Code of the Philippines as

amended by Republic Act 10536 provided for the regulation and certification of NMIS

accredited meat establishments in the country to ensure compliance to sanitation,

product quality and safety standards.

Good Manufacturing Practices (GMP) and Sanitation Standard Operating Procedures

(SSOP) are the primary programs that have to be practiced in all accredited meat

establishments and are pre-requisites for full accreditation of the meat establishment

and in Hazard Analysis Critical Control Points (HACCP) Program certification.

The GMP certificate is a written evidence of meat establishment's compliance to the

program in relation to the whole process of food production as prescribed by DA

Administrative Order No. 21 series of 2004. The establishment will be subjected to an

on-site audit based on the Eight (8) key areas of SSOP.

Who may avail of the Service: NMIS Accredited Meat Establishment Operators/

Managers

Requirements:

Notarized accomplished Application Form (two copies)

- Documentation packet: GMP/GOP/SSOP/HACCP Company Manual

Certified True Copy of Valid NMIS Certificate of Accreditation

Schedule of Availability of Service: Monday to Friday, except holidays: 8:00am to

5:00pm without noon break (as per request schedule).

***Fees:** Audit certification fee:

Php 2, 000.00 (Two Thousand Pesos) for GMP Certification

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Php 5, 000.00 (Five Thousand Pesos) per product certification and site specific on HACCP

Mailing fee: Current rate shall apply.

Maximum duration of process: Ten (10) working days. The duration of process may be extended if an unforeseen event happens beyond the control of NMIS.

Steps: Issuance of GMP/HACCP Certificate

No.	Client Step	Agency Action	Office /Person	Location of
			Responsible	Office
1.	Submits duly	Receives duly	Meat Safety and	RTOC
	accomplished and	accomplished and	Quality Assurance	
	notarized	notarized Application	Unit (MSQAU) Focal	
	Application Form	Form and letter of intent	Person	
	and letter of intent	together		
	together	with GMP/HACCP Packet.		
	with GMP/HACCP			
	Packet			
2.	Pays processing fee	Accepts payment. Issues	SCO (Special	RTOC
	and mailing fee (if	Official	Collecting Officer)	
	applicable).			
	Receives Official			
	Receipt			
3.		Endorses the complete	MSQAU Staff	RTOC
		documents to Central		
		Office (CO)		
4		Performs final review of	ARD-MSQAU Staff	СО
		the documents		
5		Prepares for the on-site	ARD-MSQAU Staff	СО
		audit		
		(Notify meat		

		establishment /client		
		with the schedule of		
		audit)		
6		Conducts actual on- site	ARD- MSQA Auditors	Location of
		audit (provides meat	assigned	Meat
		establishment with a		Establishm
		duly accomplished		ent
		corrective action request		
		(CAR) form & the		
		GMP/HACCP summary		
		audit report)		
7		If the client passed the	ARD-MSQA Auditors	RTOC
		audit, recommends for	assigned	
		approval of certification		
8		In case of failed	MSQAU Focal Person	RTOC
		evaluation, schedules		
		for close out audit.		
	Letter of intent for	Acknowledges request		
	close out audit	for schedule		
	schedule	and repeat steps 5 to 7		
9		Prepares Certificate and	ARD-MSQAU	СО
		submits to OED for		
		approval		
10		Approves	OED	СО
		Certificate		
11		Notifies the RTOC of the	ARD-MSQAU	СО
		approval by sending		
		through e-mail a scanned		
		copy of the approved		
		GMP/HACCP Certificate		
12	Receives	Releases GMP/HACCP	Client/Records	СО

	GMP/HACCP	Certificate	Section	
	Certificate either			
	through courier or			
	by pick up**			

End of Transaction

^{*}Fees are subject to change upon issuance of new Regulations on Schedule of Fees

^{**} Representative must bring a Certificate of Authorization signed by the applicant and present a company identification card.

MEAT IMPORT AND EXPORT DIVISION

Provides services on the accreditation of importers and exporters of meat and meat products, inspection of imported and for export meat and meat products, and provide technical assistance to meat importers and exporters.

ISSUANCE OF CERTIFICATE OF ACCREDITATION FOR MEAT IMPORTERS

Description of the service

The Department of Agriculture Administrative Order (DA-AO) No. 26, Series of 2005 and its supplemental guidelines DA-AO 09, Series of 2013 provides for the accreditation of meat importers. The accreditation aims to authorize applicant companies intending to import meat and meat products from DA Accredited Foreign Meat Establishments (FME).

Who may avail of the service: Meat importers

Requirements:

Meat Importer trader or Meat importer processor (except processed/canned meat product)

- 1. Letter of Intent addressed to the NMIS Executive Director through the Regional Technical Director (RTD)
- 2. Notarized Accomplished Application Form with attached 2x2 colored picture
- 3. Certified True Copy of Mayor's Permit, Sanitary Permit and Barangay Clearance
- 4. Certified True Copy Account Management Office (AMO) Certificate of Accreditation as Importer

For Single Proprietorship

- 1. Certified True Copy DTI Registration
- 2. Original Copy of Certificate of Capitalization (cash) from a reputable Bank of not less than Five Million Pesos (Php 5,000,000.00)

For Corporation/Partnership/Cooperative

- 1. Certified True Copy of Proof of SEC Registration
- 2. Original Copy of Certificate of Good Standing for the current year
- 3. Certified True Copy of latest General Information Sheet (GIS) and certified list of incumbent executive officers of good standing from the Securities and Exchange Commission (SEC) or Cooperative Development Authority (CDA) or other applicable registering agencies, whichever is applicable
- 4. Certified True Copy of amended articles of incorporation indicating the office address and with provisions on the corporation's paid up subscription/capital of not less than Five Million Pesos (Php 5,000,000.00)
- 5. Original copy of Treasurer's Affidavit certifying the receipt of payment for the subscriptions of the incorporators
- 6. Certified True Copy of TIN Certificate of Registration
- 7. Certified True Copy of audited Annual Financial Statement for the previous years. The following are exempted from this requirement:
 - Newly established business which is less than one year in its operation
 - Those granted tax incentive by the Bureau of Investment (BOI)
 - Other entities or bodies which are explicitly exempted under the law, agreement or other similar legal instruments
- 8. Certified True Copy of Notarized Lease of Contract or Proof of Ownership of Cold Storage
- 9. Certified True CopyAccreditation Certificate of all Cold Storage Warehouses (CSW) -public commercial and in-house CSWs
- 10. Original copy of Notarized Affidavit of Undertaking of conditions for accreditation

Additional Requirements:

A. For Meat Establishment (ME)

- 1. Certified True Copyof MEAccreditation Certificates
- 2. Certified True Copy Rated capacity of MEissued by the DA Inter-Agency Committee

3. CTC HACCP Certificates of Products utilizing Indian Buffalo Meat

B. For Meat Trader [per NMIS-MC No. 1-2007-4: January 18, 2007]

- 1. List of clients and address for the past year
- 2. Target clients and address for the current year
- C. Attendance to the Quarterly Meat Importers' Orientation on NMIS meat importation procedures and other relevant policies by the owner/manager/broker at the NMIS Office. The schedule will be announced to the concerned importer applicants and posted at the NMIS website (www.nmis.gov.ph). The NMIS will strictly implement the policy on "NO ORIENTATION, NO RELEASE OF ACCREDITATION CERTIFICATE". Those who have already attended the orientation need only to submit a certified true copy of their Certificate of Attendance.
- D. Notarized Affidavit of Undertaking of conditions for accreditation (original copy)

For Meat Importer Duty Free Locator/Institutional User/Shop

New Applicant shall submit the following requirements in addition to those listed in 1 to 13:

1. For Free Port and PEZA Locator/Enterprise

- List of foreign markets/end-users
- Certificate of Registration as importer/ exporter from BOC
- Certified True Copy of ME Certificate of Accreditation¹
- Certified True Copy of Rated Capacity of ME

2. For Bureau of Customs- Customs Bonded Warehouse (CBW

- Certified True Copy ME Accreditation Certificate
- Certified True Copy Rated Capacity of ME
- Certified True Copy License/Permit to Operate a BOC- CBW

For Duty Free Institutional User/Shop (except processed/canned meat product)

- Certified True Copy Certificate of Registration and Tax Exemption from the concerned Duty Free Authority (CTC)
- Certified True Copy Certificate of Registration as importer/exporter from BOC

• Certified True Copy Meat Establishment Accreditation Certificate

Note: Company representatives are required to present a Special Power of Attorney allowing them to transact in behalf of the company.

Schedule of Availability of Service: Monday to Friday except holidays, 8:00 am to 5:00pm without noon break

*Fees:Php 4,000.0

Maximum Duration of Process: Ten (10) working days. The duration of the process may be extended if an unforeseen event happens beyond the control of NMIS.

Mailing fee: Current rate shall apply

How to Avail of the Service:

No.	Client Step	Agency Action	Office/Person	Location of
			Responsible	Office
1	Submitsduly accomplished notarized	Receive duly accomplished notarized application	Meat Import and Export Section (MIES)	Regional Technical Operation
	application form and complete documentary requirements	form and complete documentary requirements	Head	Center
2	Pays of accreditation fee, and mailing fee if applicable. Receives official receipt	Receivespaymentfor accreditation fee, and mailing fee (if applicable). IssuesOR	Special Collecting Officer (SCO)	Regional Technical Operation Center

3		Conducts on-site	MIESand Meat	Regional
		verification	Import and	Technical
			Export	Operation
			Division(MIED)	Center
			Representative	
4		Endorses application	MIES	Central Office
		and documentary		(CO)
		requirements to the		
		Office of the		
		Executive Director		
		(OED) through MIED		
5		Undertakes final	MIED	СО
		review and		
		assessment of		
		submitted		
		requirements		
6		Endorses list of	MIED	СО
		qualified applicants		
		and document		
		checklist to		
		Accreditation and		
		Registration Division		
		(ARD)		
7		Prepares and	ARD	СО
		submits Certificate		
		of Accreditation to		
		the OED for approval		
8		Approves the	OED	СО
		Certificate of		
		Accreditation/		
		Registration		
9	Receives Certificate	Releases Certificate	Client/Records	СО
	of certificate of			

Accreditation/LTO	of Accreditation/LTO	Section	
either through			
courier or by pick			
up**			

End of transaction

INSPECTION OF IMPORTED MEAT UPON ARRIVAL AT DEPARTMENT OF AGRICULTURE ACCREDITED COLD STORAGE WAREHOUSE (DA CSW)

Description of the Service

The Meat Inspection Code of the Philippines states that the NMIS shall conduct examination of imported meat after the products are approved for release by the National Veterinary Quarantine Service (NVQS) at the ports of entry.

Who may avail: Importers of meat

Requirements:

- 1. Printed copy of the Electronic Request for Inspection (eRFI) (including Sanitary and Phytosanitary (SPS) Permit/Import Permit)
- 2. Intact Bureau of Animal Industry (BAI) seal of the container upon arrival
- 3. Online Electronic Veterinary Quarantine Meat Inspection and Laboratory Certificate (e-VQMILC) from Port of Entry (NVQS)

Schedule of Availability of Service: Monday to Friday except holidays, 8:00 am to 5:00 pm without noon breaks

Fees:

^{*}Fees are subject to change upon issuance of new "Regulations on Schedule of Fees"

^{**} Representative must bring a Certificate of Authorization signed by the applicant and present a company identification card.

For services rendered during extended hours (beyond eight hours duty), NMIS shall charge Php 2,000.00 per container van. The services shall include full inspection and collection of sample for laboratory analysis.

Maximum Duration of Process: Four (4) hours per container van

Mailing fee: None

Steps: Inspection of imported meat and meat products upon arrival at DA-CSW

No.	Client Step	Agency Action	Office/Person Responsible	Location of Office
1	Requests for	Receives e-VQMILC	Client and	Cold Storage
	inspection of	and assessment of	National Meat	Warehouse
	arriving imported	import documents.	Inspection	
	meat at DA CSW	Containers with	Service Plant	
	from port (air or	incomplete documents	Officer	
	sea)	are placed under hold.		
2		Breaks the seal and	National Meat	Cold Storage
		conductsfull inspection	Inspection	Warehouse
		of imported meat and	Service Plant	
		collection of sample for	Officer	
		laboratory analysis.		
		Meat that		
		passinspection are		
		certified through		
		completed VQMILC		
		and allowed to be		
		utilized and stored.		
		Meat found to be unfit		
		are disposed properly.		

End of transaction

ISSUANCE OF CERTIFICATE OF MEAT INSPECTION (COMI)

Description of the service

The Meat Inspection Code of the Philippines states that the NMIS shall conduct examination and inspection of all meat and meat products prepared for commerce.

Clients: Importers of meat

Requirements:

1. Printed copy of Electronic Veterinary Quarantine Meat Inspection and Laboratory Certificate (e-VQMILC)

Schedule of Availability of Service: Monday to Friday except holidays, 8:00 am-5:00 pm, without noon break no noon break

Fees:

For services rendered during extended hours (beyond eight hours duty), NMIS shall charge the amount of 100.00 per hour.

Maximum Duration of Process:One (1) working day per request or lot.

Mailing fee: None

Steps: Issuance of COMI

No.	Client Step	Agency Action	Office/Person Responsible	Location of Office
1	Requests for	Receives of request	Client and	Cold Storage
	Certificate of		National Meat	Warehouse
	Meat Inspection		Inspection	

	during		Service(NMIS)	
	withdrawal of		Plant Officer	
	meat stored in			
	Cold Storage			
	Warehouse			
2		Conducts 100%	NMIS Plant	Cold Storage
		inspection of meat	Officer	Warehouse
		during withdrawal		
3	Receives	Issues Certificate of	Client and	Cold Storage
	Certificate of	Meat Inspection	NMIS Plant	Warehouse
	Meat Inspection		Officer	

End of transaction

PLANT OPERATION STANDARD AND MONITORING DIVISION

Provides services on the certification of meat for human consumption.

ISSUANCE OF MEAT INSPECTION CERTIFICATE (MIC)

Description of the service

This operational procedure covers the presentation and acceptance of live animal for slaughter up to issuance of MMPIC to the client (owners, dealers and traders).

The meat control officer (veterinarian/ meat inspector) assigned at the meat establishment shall issue a certificate of wholesomeness certifying as to condition of the food animal and the fitness of the-meat for human consumption. (Amended R.A. 9296) They shall ensure

that meat produced by meat establishments are fit for human consumption and prepared in accordance with Codex standards

Clients: Meat dealers and traders

Requirements:

For Slaughterhouse and Poultry Dressing Plants:

- 1. Veterinary health certificate ssued by a licensed veterinarian
- 2. Transfer certificateissued by Municipal Agriculture Office for large animals
- 3. Certificate of ownership for large animals
- 4. Shipping permit, where applicable

Schedule of Availability of Service:

Schedule depends on the hour of operations of the meat establishment. Common schedule of operations are as follows:

8:00am-5:00 pm 6:00pm-2:00am

7:00am-4:00pm 7:00pm -4:00 am

6:00pm-6:00am

Fees:

- 1. DA Administrative Order No. 13 Series of 2000 and EO 137 provision on inspection fee
- 2. Payment for extended operation time (services beyond 8-hour operation) is Php 100.00/hour
- 3. MIC cost: PhP 48.50 per pad of 100 sheets as of March 2015 or PhP 0.50 per sheet

Mailing fee: none

Maximum Duration of Process: 1 day

Steps: Issuance of Meat Inspection Certificate

No.	Client Step	Agency Action	Office/Person	Location of
			Responsible	Office
1	Presents live animal for slaughter	Receives live animals requiring the following documents from the live animal owner/trader: Ownership Certificate/Transfer Certificate and/or Shipping Permit and Veterinary Health certificate.	Client and Slaughterhouse/ Poultry Dressing Plant staff and Meat Plant Officer	Meat Establishment
2		Performs ante-mortem inspection. • Food animals found during Ante Mortem Inspection with abnormalities, in behavior, appearance or other clinical signs that might indicate a disease or defect requiring special handling or closer examination will be retained as suspect and require further inspection (Rule 17.6 of DA A C No. 1 Series of 2014). • Dead or dying animals and animals with disease condition will require outright condemnation • Record all pertinent details of the activity using the In-plant line Inspection system (NMIS-	Client/Meat Plant Officer	Establishment

No.	Client Step	Agency Action	Office/Person	Location of
			Responsible	Office
		IPLIS) Form.		
		Observes slaughtering	Meat Plant Officer	Meat
		procedures		Establishment
3				
		Performs post mortem	Meat Plant Officer	Meat
		inspection.		Establishment
		Record all pertinent		
		details of the activity		
		using (NMIS- IPLIS)		
		Form.		
		The carcasses and parts		
		thereof of food animals		
		shall be passed for		
		human consumption		
		without any restriction		
		when the post mortem		
4		examinations have		
		revealed no evidence of		
		any significant		
		abnormal conditions or		
		disease and if slaughter		
		operation has been		
		implemented in		
		accordance with		
		hygienic requirements.		
		Carcass or parts thereof		
		which are not fit for		
		human consumption		
		shall be condemned.		

No.	Client Step	Agency Action	Office/Person	Location of
			Responsible	Office
5		Accomplishes and signs Meat Inspection Certificate (MIC) for carcasses fit for human consumption.	Meat Plant Officer	Meat Establishment
6	Signs and receives original copy of the MIC	Providesclient with completely accomplished MIC. As agovernment accountable form, retain duplicate copy of MIC.	Client and Meat Plant Officer	Meat Establishment

End of transaction

ISSUANCE OF ACCREDITATION OF MEAT ESTABLISHMENT CONTRACTOR, SLAUGHTERHOUSE EQUIPMENT FABRICATOR AND SUPPLIER

In order to upgrade existing meat establishment into national standards, contracting firms who wish to participate in the bidding for the improvement of meat establishment shall undergo the process of accreditation. This operational procedure covers processing of application for Accreditation of Meat Establishment Contractor, Slaughterhouse Fabricator and Supplier.

Who may avail of the service: Meat establishment contractors, equipment fabricators and suppliers.

Requirements:

General requirements:

- 1. Notarized accomplished application form (2 copies)
- 2. Location map of the company
- 3. Certified True Copy of Securities and Exchange Commission/Department of Trade and Industry registration
- 4. Certified True Copy of Business Permit from the Local Government Units
- 5. Certified True Copy of Tax Identification Number from Bureau of Internal Revenue
- 6. Certified True Copy of Tax Clearance Certificate/Asset and liabilities with BIR stamp
- 7. Original copy of List of Projects completed
- 8. Original copy of list of equipment owned/leased, with pictures attached
- 9. Notarized undertaking that company is not blacklisted in joining government biddings
- 10. List of sustaining technical employees with valid licenses

Additional requirements for equipment suppliers:

- 1. Notarized contract/agreement to distribute with foreign principal and local suppliers
- 2. Notarized Undertaking accepting responsibility over safety and quality of equipment sourced from abroad
- 3. A copy of brochure of equipment

Additional requirement for contractors:

1. Certified True Copy of license from Philippine Contractors Accreditation Board

Note: Company representatives are required to present Special Power of Attorney allowing them to transact in behalf of the company.

Schedule of Availability of Service: Monday to Friday except holidays, 8:00am to 5:00pm without noon break

*Fees:

1.Application Fee: Php 500.00

2. Processing Fee: Php 2,500.00

3. Accreditation Fee:

Class A: Php 500.00

Class AA: Php 1,000.00

Class AAA: Php 1,500.00

Mailing fee: Current rate shall apply

Maximum Duration of Process: Ten (10) working days. The duration of the process may be extended if an unforeseen event happens beyond the control of NMIS.

Steps: Application for Accreditation

No.	Client Step	Agency Action	Office/Person	Location of
			Responsible	Office
	Submits duly	Receives duly	Client and	Regional
1	accomplished	accomplished notarized	Accreditation	Technical
	notarized	Application Form and	and	Operations

No.	Client Step	Agency Action	Office/Person	Location of
			Responsible	Office

No.	Client Step	Agency Action	Office/Person Responsible	Location of Office
	Application Form and complete documentary requirements	complete documentary requirements	Registration Section (ARS) Regional Counterpart	Center (RTOC)
2	Pays application fee, processing fee, and mailing fee(if applicable).Receives Official Receipt	Receives payment of application, processing and mailing fee. IssuesOR	Client and Special Collecting Officer (SCO)	RTOC
3		Endorsesdocuments to Central Office (CO)	ARS Regional Counterpart	RTOC

Application Forms can be downloaded at www.nmis.gov.ph and are available at all central and regional Public Assistance Desks

	Open sthe facilities	Conducts on-site	Client and	Office of the
	and equipment for	inspection/evaluation of	Evaluation	meat
	inspection	meat establishment	Team	establishment
1		contractor and validates	composed of	contractor
		authenticity of documents	Engineering	
			and ARS-	
			RTOC	
			counterpart	
	Conforms or	Presents the initial	Client and	Office of the
	disagrees with the	evaluation findings.	Head,	meat
	result of the initial		Evaluation	establishment
	evaluation by	If the client conforms with	Team	contractor
	signing the	the initial evaluation, let		
	evaluation report.	client sign the evaluation		
		findings.		
2	If disagrees with	If the client disagrees with		
	initial evaluation,	the initial evaluation,		
	write a letter of	advises to write a letter of		
	reconsideration to	reconsideration to the		
	the Executive	Executive Director (ED).		
	Director (ED).			
		If the ED reconsiders, back		
		to step 1. If the ED does		
		not reconsider, end of		
		transaction.		
	Acknowledges	Provides the applicant	Client and ARS	RTOC
3	receipt of copy of	with a copy of the		
	the signed result of	evaluation result		
	the evaluation			
	1	<u> </u>	I	I

	Pays accreditation	Receives payment and	Client,SCOand	RTOC
	fee. Receives	issuesOR.	ARS	
4	Official Receipt.			
1		Sends scanned or		
		photocopy of OR to		
		Engineering Section		
		Endorses evaluation	ARS/member	RTOC
5		result to Accreditation and	of	
		Registration Division	Engineering	
		Head	team	
		Undertakes final review of	ARD head	СО
		the result and forwards		
6		the reviewed evaluation		
		result to Engineering		
		Section		
		Prepares Certificate of	Engineering	СО
7		Accreditation (COA) and	Section	
		submits- to ARD head for		
		initials		
		Forwards initialed COA to	ARD head	CO
8		ED for approval		
9		Approves	ED	CO
		COA/Registration		
		Notifies the RTOC of the	Engineering	СО
		approval by sending through	Section	
10		e-mail a scanned copy of the		
		approved Certificate of		
		Accreditation		

	Receives Certificate	Releases Certificate of	Client,Records	СО
	of	Accreditation	Section	
11	Accreditation/LTO			
11	either through			
	courier or by pick			
	up**			

Preparation for the On-site Evaluation

The meat establishment contractor shall be informed of the confirmation of the schedule of inspection as indicated in the application form. If there is a conflict of schedule, the meat establishment shall choose and confirm the date of evaluation from the dates provided by the ARS.

Steps: Issuance of Accreditation for Contractor, Fabricator and Suppliers

End of transaction

*Fees are subject to change upon issuance of new Guidelines on Schedule of Fees.

** Representative must bring the original Official Receipt, a Certificate of Authorization signed by the applicant and present a company identification card.

LABORATORY DIVISION

Performs analytical procedures in detecting biological, physical, and chemical contaminants in meat and meat products.

REQUEST FOR LABORATORY ANALYSIS

Who may avail of the Service: meat establishments, walk-in client/general public

Requirements:

For fresh meat, 250-500 grams of samples and properly labeled indicating the:

- 1. Name of client;
- 2. Source; and,
- 3. Sampling date

For canned goods, 6 cans per product. (Reference: FDA Circular No. 2013-010 revised Guidelines for the Assessment of Microbiological Quality of Processed)

NOTE: Multiple tests can be run on a single sample as long as it has a sufficient amount for testing (should be minimum of 250 grams).

Schedule of Availability of Service: Receiving of samples: Monday to Wednesday, except holidays; 8:00 am –3:00 pm, without noon breaks

*Fee: Based on A.O 13, Series of 2000 (copy available at the NMIS website www.nmis.gov.ph and at central and regional Public Assistance Desk).

Releasing of results: Monday to Friday, except holidays; 8:00 am –5:00 pm, without noon breaks.

Steps: Request for Laboratory Analysis

No.	Client Step	Agency Step	Office/Person	Location of
			Responsible	Office
	Submits samples	Check the conformity of	Client and	Central Office
		the guidelines as to	Laboratory	(CO) /
1		temperature, labeling &	Division (LD)	Regional
		packaging	Personnel	Technical
				Operations

No.	Client Step	Agency Step	Office/Person	Location of
			Responsible	Office
				Conton (DTOC)
				Center (RTOC)
	Accomplishes	Provides Laboratory	Client and LD	CO/RTOC
	Laboratory Request	Request Form	/Laboratory	
	Form (LRF)(list of		Section (LS)	
	analysis please see			
	Laboratory Services)			
	Submits LRF	Receives LRF,	Client and LD	CO/RTOC
	Submits LKI			CO/KIOC
2		photocopies (3) and issues statement of	/LS	
		account (SOA)		
	Submits LRF	Receives LRF,	Client and LD	CO/RTOC
		photocopies (3) and	/LS	
		issues statement of		
2		account (SOA)		
	Receives SOA and	Issue Official Receipt		
	Pay laboratory fee	issue Official Receipt		
	ray laboratory fee			
	Presents OR to the	Releases Laboratory	Client and LD	CO/RTOC
	LSD Administrative	Result and Stamp the	Administrative	
	Officer. Receives	receipt of the date of	Officer /LS	
	Laboratory Result	release of results		

End of Transaction

LABORATORY SERVICES

Submitted samples shall be subjected to a mixture of laboratory procedures depending on the type of analysis.

No.	Type of Laboratory	Description	Fee	Maximum
	Service		(per sample)	Duration of Process
1	Carotene Test	Test conducted to identify meat samples as cattle or non-cattle meat	Php 50	2 days
2	Determination of moisture content of meat	Test conducted to quantify the amount of moisture present in a sample	Php 500	2 days
3	Determination of Nitrites in Meat	Test conducted to determine and quantify the amount of nitrite in a sample	Php 350	2 days
4	Laboratory Analysis of Chloramphenicol by ELISA method	Test conducted to screen and quantify the amount of Chloramphenicol present in a sample	Php 1,500	3 days
5	Laboratory Analysis of Coticosteroids by ELISA method	Test conducted to screen and quantify the amount of Corticosteroids present in a sample	Php 1,500	3 days
6	Laboratory Analysis of Beta-Agonist by ELISA	Test conducted to screen and estimate the amount of Corticosteroids present in a	Php 1,500	3 days

	method	sample		
7	Laboratory Analysis of Nitrofuran (AOZ) by ELISA method	Test conducted to screen and estimate the amount of Nitrofuran (AOZ) present in a sample	Php 1,500	3 days
8	Laboratory Analysis of Nitrofuran (AMOZ) by ELISA method	Test conducted to screen and estimate the amount of Nitrofuran (AMOZ) present in a sample	Php 1,500	3 days
9	Laboratory Analysis of Ractopamine by ELISA method	Test conducted to screen and estimate the amount of Ractopamine present in a sample	Php 1,500	3 days
10	Laboratory Analysis of Stilbenes by ELISA method	Test conducted to screen and estimate the amount of Stilbenes present in a sample	Php 1,500	3 days
11*	Enumeration/Detection Coliforms in Meat in Rapid Test Method	Test conducted to determine the indicator organism for hygiene and sanitation of the meat plant facilities and meat and meat products	Php 300	5 days
12*	Enumeration/Detection Staphyloccocus aureus in Meat using Gold Standard Method	Test conducted to isolate and identify the gram positive microcci organism that causes boils, pus and other enterotoxin producers in meat and meat products.	Php 350	9 days

13*	Sterility in Canned	Test conducted to	Php 350	23 days
	Meat (6 cans per	determine the shelf life and		
	product) in Meat using	presence of clostridium		
	Gold Standard Method	Botulinum organism in		
		processed, canned meat		
		and meat products.		
14*	Aerobic Plate Count in	Test conducted to	Php 150	5 days
	Meat in Meat using	determine the enumerated		
	Gold Standard Method	number of microorganism		
		in meat and meat products		
15*	Enumeration/Detection	Test conducted to	Php 350	8 days
	Escherichia coli in Meat	determine the indicator		
	in Meat using Gold	organism for hygiene and		
	Standard Method	sanitation of the meat plant		
		facilities and meat and		
		meat products		
16*	pH Determination in	Test conducted to	Php 50	2 days
	Meat	determine the acidity and		
		alkaline level of the meat		
		and meat products		
17*	Salmonella in Meat in	Test conducted to	Php 350	8 days
	Meat using Gold	determine the indicator		
	Standard Method	organism for hygiene and		
		sanitation of the meat plant		
		facilities and meat and		
		meat products		
18*	Enumeration/Detection	Test conducted to	Php 350	5 days
	Escherichia coli in	determine the indicator		
	Meat in Rapid Test	organism for hygiene and		
	Method	sanitation of the meat plant		
			<u>I</u>	

		facilities and meat and		
		meat products		
19*	Enumeration/Detection	Test conducted to	Php 350	5 days
	Staphyloccocs aureus in	determine the indicator		
	Meat in Rapid Test	organism for hygiene and		
	Method	sanitation of the meat plant		
		facilities and meat and		
		meat products		
20*	Detection E.coli	Test conducted to	Php 350	13 days
	0157:H7 in Meat	determine the indicator		
		organism for hygiene and		
		sanitation of the meat plant		
		facilities and meat and		
		meat products		
21*	Enumeration/Detection	Test conducted to	Php 150	8 day
	Coliforms in Meat	determine the indicator		
	using Gold Standard	organism for hygiene and		
	Method	sanitation of the meat plant		
		facilities and meat and		
		meat products		
22*	Organoleptic Test	Test conducted to	Php 50	2 days
		determine physical		
		characteristics of the meat		
		and meat products		
23	Detection	Test conducted to	Php 3316	8 day
	Campylobacter in Meat	determine the indicator		
	using Gold Standard	organism for hygiene and		
	Method	sanitation of the meat plant		
		facilities and meat and		
		meat products		

* Laboratory analysis is also available at the following Regional Satellite Laboratories: I,

III, IVA, VII, XI, XII.

Note: Any or all of the laboratory analyses except for the carotene test can be requested

for export certification.

Release of Laboratory Results

The client shall proceed to the LD office to claim the results on the release date

indicated in the OR. The results will only be released upon presentation of the Official

Receipt and affixing of signature in the duplicate copy of the laboratory report.

MEAT STANDARD DEVELOPMENT AND CONSUMER PROTECTION DIVISION

Provides assistance to consumers who seek for the resolution of their complaints. Also

providesmeat safety training for the Local Government Units.

REDRESS OF CONSUMER COMPLAINTS

Description of the service

This service offers a venue for consumers to air their complaints in a manner where the

resolution becomes mutually acceptable for both the complainant and respondent.

Clients: Meat consumers

Requirement: Filled-out Consumer Complaint Information Sheet and/or Endorsement from

other agencies.

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Schedule of Availability of Service: Monday to Friday except holidays, 8:00am t	0
5:00pmwithout noon break	

Fee:None

Maximum Duration of Process: One month, including mediation meetings.

Steps in Redress of Consumer Complaints

No.	Client Step	Agency Action	Office/Person	Location of
			Responsible	Office
1	Fills-out	Receives the complaint and	Client and	Central Office
1		-		
	Complaint	assigns reference number to the	Consumer	(CO)/Regional
	Information Sheet	information sheet.	Protection/Offic	Technical
			er of the Day	Operations
				Center(RTOC)
2		If the complaint does not fall	MSDCPD-	CO/RTOC
		under NMIS jurisdiction,	Consumer	
		endorses to proper agency.	Protection	
		If the complaint falls within the		
		jurisdiction of NMIS, evaluates if		
		it is for mediation or regulatory		
		action		
		If it is for regulatory		
		investigation, endorse to		

		concerned RTOC and		
		Furnish acopy to Enforcement Section		
3	Respondent and Complainant receive the notice of meeting	If it is for mediation, send out notice of meeting to the disputants	Disputants, Consumer Protection	CO/RTOC
4	Respondent and Complainant appear for mediation.		Disputants, ADR Specialist	CO/RTOC
	If respondent fails to appear, complainantrecei ves Certificate of No Mediation due to Non- appearance	Provides Certificate of No Mediation due to Non- appearance		
	If complainant fails to appear, respondent has the option to file a formal case in court.			
	If both fail to appear, the complaint is dismissed.			

5	Complainant and Respondent sign the Agreement to Mediation	Let the disputants sign Agreement to Undergo Mediation.	Disputants, ADR Specialist	CO/RTOC
6	Disputants undergo the process of mediation	Conduct of Mediation Process	Disputants, ADR Specialist	CO/RTOC
7	Complainant and Respondent sign the Certificate of Settlement Agreement	If a compromise settlement was reached, let the disputants sign the Certificate of Settlement Agreement	Disputants, ADR Specialist	CO/RTOC

Complainant and		
Respondent sign the Certificate of	If no Settlement Agreement was	
Non-Settlement	reached, let the disputants sign	
	the Certificate Non-settlement	

End of transaction

ISSUANCE OF SALES PROMOTION PERMIT

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Description of the Service

Articles 116 to 121, 123b of the Consumer Act of the Philippines provides for the issuance of Permit to Conduct Promotion and the Joint Administrative Order No 1, Series of 2009 providing for the delineation of functions and shared responsibilities in the regulation of meat products between the Department of Agriculture-National Meat Inspection Service and Department of Health- Bureau of Food and Drugs.

The Joint Administrative Order authorizes the National Meat Inspection Service to issue permit relative to advertising and promotion and shall be secured in accordance to the delineation of product responsibility.

Who may avail of the Service: Meat Product Processors, Meat Manufacturers, Advertising Agencies

Requirements:

- 1. Accomplished Application Form
- 2. Attachments
 - A. A graphical presentation of least one advertising material that contains the complete mechanics, duration, prizes and coverage of the promotion and shall imprinted on it the phrase: per NMIS Permit No____ Series of ____. All other advertising materials shall indicate "See poster or print ad for complete details and the phrase per NMIS Permit No____ Series of ____.

- B. Photocopy of Certificate of Product Registration
- C. Merchandizing materials and its graphical representation

Mailing fee: Current rates shall apply.

Schedule of availability of service: Monday to Friday, 8am to 5pm except holidays. No noon break.

Maximum duration of Process: Five (5) working days.

*Permit Fee:

I. Coverage

a.	a. Nationwide:			
b.	b. NCR only-			
c.	Several regions including NCR	1,000.00		
d.	d. More than one region but excluding NCR			
e.	e. Several provinces/cities/municipalities			
	within the same region	500.00		
f.	Single province/city/municipality	250.00		

2. Fee for amount of prizes

a.	Up to 50,000.00	250.00
b.	50,001.00- 150,000.00	500.00
c.	150,001.00-300,000.00	1,000.00
d.	300,001.00-500,000.00	2,000.00
e.	500,001.00-1,000,000.00	3,000.00
f.	Above 1,000,001.00	5,000.00

- 3. Blanket approval for recurring sales promotion (covering a period of one year) shall be charged the full amount of permit and amount of prizes fees, plus 50%
- 4. Change in the approved variables such as mechanics, coverage, duration, participating products or date of selection of winner 300.00

Steps: Application of Permit

No	Client Step	Agency Step	Office/Person Responsible	Location of
				Office
	Submits	Receives and	Client and any of the ff;	Central Office
1	application	evaluates the	1. Nationwide coverage-	(CO)/Regional
	together with	application for	MSDCPD-Consumer	Technical
	complete	completeness	Protection (CP)- CO	Operation
	requirements		2. Region wide coverage-	Center
	(Walk-in or		MSDCPD- CP- Regional	(RTOC)
	email, mail)		Focal Persons	
			3. More than one region but	
			excluding NCR- MSDCPD-	
			Consumer Protection (CP)-	
			СО	
			4. Several	
			cities/municipalities/pro	
			vinces within the region-	
			MSDCPD-CP- Regional	
			Focal Persons who has	
			jurisdiction over the	
			region	
			5. Single city or municipality-	
			MSDCPD-CP- Regional	
			Focal Persons who has	
			territorial jurisdiction over	
			the city or municipality.	
	Receives	Issues SOA	Same as Step 1	CO /RTOC
	Statement of			
	Account (SOA)			
3	Pays permit	Issues OR	Client and Cashier or	CO/RTOC
	fee.		designated SCOs	
	Receives			

	Official Receipt			
	(OR)			
4		Prepares Permit	Same as Step 1	CO/RTOC
5		Endorses Permit to Executive Director or Regional Technical Director for approval	Same as step 1	CO/RTOC
6		Approves Permit	Office of the Executive Director, Regional Technical Director	CO/RTOC
7	Receives Sales Promotion Permit either through courier or by pick up**	Releases Permit	Client and any of the ff: • For Nationwide coverage- Records Unit • For RTOC- designated Records Officer	CO/RTOC

End of transaction

^{*}Fees are subject to change upon issuance of new Regulations on Schedule of Fees

^{**} Representative must present the original OR, bring a Certificate of Authorization signed by the applicant and present a company identification card.

TRAINING SERVICES FOR NMIS EXTERNAL CLIENTS

Description of the Service

To provide training services for external clients.

Who may avail of the service: Local Government unit, Stakeholders from

Livestock and Meat Industry

Requirement: Letter of Request for training/lecturer/

resource speaker

Schedule of Availability of Service: Monday to Friday except holidays, 8:00 am

to 5:00 pm without noon break

Resource speakers from NMIS are entitled to honorarium based on

Department of Budget and Management or Civil Service Rules. Overtime pay shall

be paid toNMIS training staff if it exceeds regular office hours based on Civil

Service Rules and subject to Commission on Audit accounting and auditing rules

and regulations.

Maximum Duration of Process: 30 working days (including module preparation

andconduct of training)

Mailing fee:Current rate shall apply

60

Steps: Training services for external clients

NI.a	Client Sten	A many and A ship in	Office/Person	Location
No.	Client Step	Agency Action	Responsible	of Office
1	Submission of letter of request to OED	OED receives request and endorse to MSDCPD	Client and OED	NMIS CO
2		Evaluates request if there is an existing module. If there is an existing module, recommends for approval of request to the OED. If there is no module yet, develop and submit to OED for approval.	MSDCPD	Central Office
3		Recommends for approval of request to OED	MSDCPD	Central Office
4		Approves request for training	OED	Central Office
5	Receives letter of approval	Sends letter of approval (initial action by fax or email) original approval shall be sent by mail	Records Section	Central Office
6	Prepare for Memorandum of Agreement (MOA) for the approval by NMIs and the requesting party.	Signing of MOA and start of preparatory activities for the training	Client and MSDCPD	Central Office and Client's Office

7	Organize and conduct the training or vice-versa	Assists in the conduct of the training or vice versa depending on the agreement by the parties	MSDCPD and NMIS Resource Persons and Client	Client's preferred training venue
8		Evaluate of the training	MSDCPD	Training venue
9	Receives Certificates of Participation	Distribution of Certificates of Participation	MSDCPD and Clients	Training venue
10		Prepare Completion Report of the conducted training	MSDCPD	Central Office
11		Submit completion report to OED and requesting party	MSDCPD	Central Office
12		Receives completion report		Central Office

End of transaction

REDRESS AND FEEDBACK MECHANISM

RATIONALE

As a regulatory agency, the National Meat Inspection Service (NMIS) is mandated by law to provide frontline services that are vital in ensuring the safety of meat and the development of meat industry.

However, if clients are not satisfied with the frontline service provider, they may opt to seek a remedy through NMIS's redress and feedback mechanism.

OBJECTIVES

This system provides NMIS's clients an avenue where complaints are addressed at the earliest time possible with least burden on the part of the clients.

The system also ensures that queries and inquiries are handled efficiently and effectively to the satisfaction of NMIS clients.

To maintain the quality performance of NMIS through effective handling of customer needs.

PROCEDURE

The redress and feedback mechanism has two components:

I. Complaint Management System

If a client, in the course of availing NMIS frontline services, feels that he/she has not been served courteously, promptly and accordingly, may opt to do the following action:

- 1. File a complaint containing the following information:
 - a. Name
 - b. Address
 - c. Telephone number (mobile or landline)
 - d. Description of complaint/s
 - e. Name of frontline service provider being complained about
 - f. What remedy does the client want
- 2. Complaints can be reported through the following modes:
 - a. Letter

Central Office

The Executive Director

National Meat Inspection Service, Visayas Ave.,

Diliman, Quezon City,

- Regional Technical Office
 The Regional Technical Director
- b. Personal appearance
 - Public Assistance Desk at NMIS Central Office and Regional Technical Operation Centers
- c. E-mail
 - Can be sent at nmis.nmis.gov.ph
- d. Mobile and SMS
 - Can be sent at mobile number: 09178367009
- e. telephone call
 - Telephone numbers: 9247980/9247971/9214473
 - Regional Technical Operation Centers (please see directory)

3. Forms

- a. Complaint Form are available at
 - 1. NMIS Website(www.nmis.gov.ph)
 - 2. Central and Regional Offices Public Assistance Desks

II. Public Assistance Desk

PROCEDURE

Clients can avail any information about its frontline services through the following modes:

- A. Inquiry
 - a. e-mail at nmis@nmis.gov.ph

- b. Letter addressed to the Executive Director and Regional Technical Directors
- c. SMS
 - a. Can be sent to 09178367009
- d. telephone call
 - a. 9247980/9247971/9214473
- e. Personal appearance
- B. Feedback
 - a. Suggestion Box
 - b. Customer Satisfaction Survey

C. Forms

Available at NMIS Website, Central and Regional Offices Public Assistance Desks

- a. Feedback Form
- b. Customer Survey Form

ADMINISTRATIVE AND FINANCE MANAGEMENT DIVISION

Implements an integrated human resource program which shall include performance assessment, merit promotion, incentives, personnel development plan, grievance and

disciplinary mechanisms.

REDRESS OF COMPLAINTS FROM EXTERNAL STAKEHOLDERS

The resolution of complaints from external clients and stakeholders enable the NMIS to improve the quality of service it provides to its internal and external stakeholders. The

process serves as an opportunity to review and evaluate the service that NMIS delivers.

Who may avail of the service: NMIS external clients and stakeholders

Requirements: Complaint letter and complaint form

Schedule of Availability of Service: Monday to Friday except holidays, 8:00am to 5pm

without noon break

Fees: None

Maximum Duration of Process: 41 working days. The duration of the process may be

extended if an unforeseen event happens beyond the control of NMIS.

66

Steps in resolving grievance from external stakeholders

No.	Client Step	Agency Action	Office/Person Responsible	Location of Office
1	File/Submit complaint by filling- out the complaint form.	Accepts filled-out Complaint Form	Officer of the Day	Central Office (CO) /Regional Technical Operation Center (RTOC)
3		Assesses complaint	Executive Director (ED) or Regional Technical Director (RTD)	CO/RTOC
4		Creates Investigating/ Fact-Finding Committee	ED/RTD	CO/RTOC
5		Refers complaint for investigation or fact-finding	Investigation/ Fact Finding Committee	CO/RTOC
6	Receives copy of the complaint	Furnishes a copy of the complaint for comment/answer	Investigation/ Fact Finding Committee and Complainant	CO/RTOC
7	Submits comments to the complaint	Receives the comments	Investigation/ Fact Finding Committee and Complainant	CO/RTOC
8		Schedules the conducts hearing /investigation/ fact finding	Investigation/ Fact Finding Committee and Complainant	CO/RTOC
9		Conducts hearing /investigation/fact-finding	Investigation/ Fact Finding Committee	CO/RTOC

No.	Client Step	Agency Action	Office/Person Responsible	Location of Office
10		Submits findings and recommendations to Executive Director	Investigation/ Fact Finding Committee	CO/RTOC
11		Reviews and assesses findings and recommendations of the Committee	ED/RTD	CO/RTOC
12		Endorses findings and recommendation to Secretary of Agriculture	ED	СО
13		Receives and acts on the recommendation	Office of the Secretary of Department of Agriculture	Office of the Secretary of Agriculture
14		Furnishes NMIS the copy of the final decision	Office of the Secretary of Department of Agriculture	Office of the Secretary of Agriculture
15	Receives the copy of the final decision	Receives and furnishes the complainant of a copy of the decision	ED/RTD and complainant	CO/RTOC

End of transaction

ANNEXES

CUSTOMER SATISFACTION FORM



Visayas Ave., Diliman, Quezon City Tel Nos. 9247980, 9247971 Telefax: 9247973 Website: nmis.gov.ph email:nmis@nmis.gov.ph

NMIS CUSTOMER EVALUATION FORM

To ensure NMIS efficient delivery of its frontline services, we would like to solicit your feedback by accomplishing this questionnaire.

(Please respond to each question based on your experience by putting a check mark on the appropriate space below. If a question does not apply, please move on to the next. Thank you.)

Item No.	Questions	1	2	3	4	5
1	The service requested is					
	delivered promptly					
2	The service provider					
	provided the complete					
	information needed					
3	The service provider is polite					
	and courteous					
	The service provider delivered					
	the requested service					
	properly					
4	The waiting area is					
	comfortable.					
5	For further improvement of our					
	products/service please give					
	comments/suggestions, if any.					

Customer's Signature	Over Printed Name	Assisted by:
Legend:		
Very Satisfied Quite Satisfied Satisfied	1 2 3	
Quite Unsatisfied	4	

Very Dissatisfied



Republic of the Philippines DEPARTMENT OF AGRICULTURE

NATIONAL MEAT INSPECTION SERVICE

Visayas Ave., Diliman, Quezon City Telephone Nos: (02)921-4473 , 924-7971, 924-7980 Telefax: 924-7973 Mobile Number: 09178367009

URL: http://www/nmis.gov.ph e-mail: nmis@nmis.gov.ph

MAMAMAYAN MUNA HINDI MAMAYA NA PROGRAM

Form 1 - COMMENDATION (PAPURI)

TION(Dahilan ng Papuri)
Euroy .

The production of clean, wholesome, healthy and sound meat for food is the concern of everyone.



Republic of the Philippines DEPARTMENT OF AGRICULTURE

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URL: http://www/nmis.gov.ph e-mail: nmis@nmis.gov.ph

MAMAMAYAN MUNA HINDI MAMAYA NA PROGRAM

Form 3 - COMPLAINT (Reklamo)

Date :	
Name of Complainant (Pangalan ng Nagrereklamo)	
Tel./Fax/Cellphone No. (Telepono)	
Office/Address: (Tanggapan Adress)	
Residence Address: (Tirahan)	
Name of Person Being Complaint: (Pangalan ng Nirereklamo)	
Position/Office: (Posisyon/Tanggapan)	
REASON FOR COMI	PLAINT (Dahilan ng Reklamo)
	Puncy .

The production of clean, wholesome, healthy and sound meat for food is the concern of everyone.



Republic of the Philippines DEPARTMENT OF AGRICULTURE

NATIONAL MEAT INSPECTION SERVICE
Visayas Ave., Diliman, Quezon City
Telephone Nos: (02)921-4473, 924-7971, 924-7980
Telefax: 924-7973

Mobile Number: 09178367009 URL: http://www/nmis.gov.ph e-mail: nmis@nmis.gov.ph

MAMAMAYAN MUNA HINDI MAMAYA NA PROGRAM

Form 4 - RECOMMENDATION (Mungkahi)

Date :
Name of Complainant (Pangalan ng Nagrereklamo)
Tel./Fax/Cellphone No. (Telepono)
Office/Address: (Tanggapan Adress)
Residence Address: (Tirahan)
RECOMMENDATION/SUGGESTION: (Mungkahi o Sihestiyon)



The production of clean, wholesome, healthy and sound meat for food is the concern of everyone.



Revised NMIS Form No 2 - 2006

Revised NMIS Form I Control No: _____ APPLICATION FOR MEAT ESTABLISHMENT ACCREDITATION

1. Type of Application New	2. Type of Plant <i>(pls.</i> ☐ Abattoir	. put check in box if cont	ract processing and specify plant)	
☐ Renewal ☐ Others, <i>specify</i>	☐ Meat Proc☐ Meat Cutti☐ Cold Stora			<u> </u>
3. Company name, address,	and telephone/fax num	ber (including area code)	
4. Tax Identification Number	(TIN)			
5. Name of applicant, mailing	address (include posta	al code and e-mail), telep	phone/ fax number)	
6. No. of days/month operation	onal	7. No. of shift/day	8. No. of hours/shift	
9. Number of Animal slaughte Species of animal Average Swine Poultry Cattle Carabao Goat/Sheep Others		<i>.,,,,</i>	. Maximum production capacity/hr.	
11. Prepared or processed (f Kind of Meat □ Pork □ Cutting Brand name □ Beef □ Boning	or Meat Processing and	d Meat Cutting Plant only Product	y) Average daily production Volume	
☐ Poultry ☐ Mechan	cal boning			
Others Fabricat	ion			
☐ Curing				
☐ Formula	ting			
Cooking				
☐ Smokino	J			
☐ Canning				

Hotels/ Cold St	☐ Drying	
Table Tabl	□ Slicing	
Wet		
Storage Capacity Area (cubic meters) Capacity (MT)		Markets
Supermarkets Supermarkets	Hotels/	Restaurants
Supermarkets Supermarkets	Cold	Storage
13. Storage Capacity Area (cubic meters) Capacity (MT)	Meat	Shops
Area (cubic meters) Capacity (MT) Chiller Blast Chiller Holding Freezer Other Cold Storage Use 14. Present status of Labeling Are labeling/packaging materials provided to contract processor?	Supermarkets U	
Are labeling/packaging materials provided to contract processor?	Chiller Blast Chiller Holding Freezer	Capacity (MT)
submittedare complete. It is understood that applications with incomplete requirements shall not be processed. Name and	Are labeling/packaging mat	<u> </u>
y II	nature of applicant	Name and
(This portion is to be filled-out by NMIS Authorized Representative) Date of Application: Date of Release:		Date of Release:
NMIS Authorized Representative (Signature over printed name)		
Applicant's Copy Date of Application: Date of Release:		Date of Release:
Claiming Option Pick-up Courier Applicant (Signature over printed name)		



DEPARTMENT OF AGRICULTURE NATIONAL MEAT INSPECTION SERVICE

Visayas Avenue, Diliman, Quezon City
Tel Nos. 924-7980, 924-7971; Fax No. 456-6368 URL:www.nmis.gov.ph

colored photo 2x2 size (recently taken)

RIOC.#(DoteImmidity) Application NoClassification) e.g. RTOC.NCR-041013-0001-Min] 4. a. Tel. No.		(to be filled up by NMIS RTOC-MIEAIS)	D MEAT PRODUCTS IMPOR	
Stoke				2. Date of filing
(Municipality/City) 5. Mailling Address (Mail (Municipality/City) 6. a. Tel. No. b. E-mail 7. Name of Responsible Officer (Name) (Baranggay) (Municipality/City) 7. Name of Responsible Officer (Name) (Baranggay) (Municipality/City) 7. Name of Responsible Officer (Name) (Baranggay) (Municipality/City) 8. Type of Company Corporation Partnership Single Proprietor 10. Name & Address of Plant, Warehouse or Cold Storage 11. Telephone and Fax No. 12. Authorized Contact Person 13. a. Type of ID presented 15. Classification as importer (please check one) A. Regular Meat Importer Meat Processor (Pis Mill) PEZA (Base (Pis Mill) PEZA (Base (Pis Mill) Person (Basinature of Authorized Company Personnel or Broker (Suproture over prained name) I hereby declare under penalties of perjury that the above statement are true and correct to the best of my knowledge. Name and Signature of Authorized (Representative) (Suproture over prained name) (Representative) (Suproture over prained name)			OC-NCR-041013-0001-MIT]	
Second Company Compa	3. Name & Address of Com	pany		4. a. Tel. No.
5. Mailing Address (No.) (Street) (Borrangory) (Municipality/City) 7. Name of Responsible Officer (Nome) (Decignation) 8. Type of Company 8. Type of Company 10. Name & Address of Plant, Warehouse or Cold Storage 11. Telephone and Fax No. 12. Authorized Contact Person 13. a. Type of ID presented 1D No. 1D No. 1D. Authorized Contact Person 13. a. Type of ID presented 14. Telephone and Fax No. 15. Classification as importer (please check one) 15. A. Regular Meat Importer 16. A Regular Meat Importer 17. Trader (Natt) 18. Duty Free Meat Importer 18. Signature of Others (please specify) 19. Institutional User (PFL-MNU) 10. Beef 11. Trader (Natt) 12. Canned 13. Trader (Natt) 14. Trader (Natt) 15. Type of commodity 16. Type of commodity 16. Type of commodity 17. Signature of Others (please specify) 18. Signature of Authorized Company Personnel or Broker 19. Signature of Owner, Chairman or President 19. Signature of Owner, Chairman or President 19. Signature of Authorized Company Personnel or Broker 19. Space for Notary Public	(No.)	(Street)		b. E-mail
(Name) (Street) (Rannegary) (Municipality/City) 7. Name of Responsible Officer (Name) (Oscignation) 8. Type of Company Corporation Partnership Single Proprietor 10. Name & Address of Plant, Warehouse or Cold Storage 11. Telephone and Fax No. 12. Authorized Contact Person 13. a. Type of ID presented 1D No. Do. Do. Authorization 15. Classification as importer (please check one) A. Regular Meat Importer Meat Processor (NALMIP) PEZA CREWICH (NATT) CREWICH CONTACT (PICTAMILY) Institutional User (PICTAMILY) Institutional		(Baranggay)	(Municipality/City)	
(Barangay) (Municipality/City) 7. Name of Responsible Officer (Name) (Designation) 8. Type of Company Corporation Partnership Single Proprietor 10. Name & Address of Plant, Warehouse or Cold Storage 11. Telephone and Fax No. 12. Authorized Contact Person 13. a. Type of ID presented 1D No. b. Authorization 15. Classification as importer (please check one) A. Regular Meat importer Meat Processor (DEL MIN) PEZZ COMPAN CONTROLL STORED PORK CONTROLL ST	5. Mailing Address			6. a. Tel. No.
7. Name of Responsible Officer (Name) (Designation)	(No.)	(Street)		b. E-mail
Roome Room		(Baranggay)	(Municipality/City)	-
8. Type of Company 9. TIN No. of Company 9. TIN No	7. Name of Responsible Off	icer		
8. Type of Company 9. TIN No. of Company 9. TIN No				
Corporation Partnership Single Proprietor		(Name)		(Designation)
10. Name & Address of Plant, Warehouse or Cold Storage		S. S		9. TIN No. of Company
Owned	☐ Corporation	Partnership	☐ Single Proprietor	
Dwned Leased or Rent 13. a. Type of ID presented 14. Telephone and Fax No. ID No. ID No. ID No. ID No. ID	10. Name & Address of Plan	nt, Warehouse or Cold Storage		11. Telephone and Fax No.
12. Authorized Contact Person 13. a. Type of ID presented 14. Telephone and Fax No.	-			_
13. a. Type of ID presented ID No	☐ Owne	d lease	ed or Rent	_
ID No.	12. Authorized Contact Per			14 Talantan IS N
Company personnel Broker b. Authorization			C. Anniero Staniero — The Colored Colored Development	14. Telephone and Fax No.
15. Classification as importer (please check one) A. Regular Meat Importer B. Duty Free Meat Importer Meat Processor (DFL-MIP) PEZA Pork Meat Processor (MIP) Institutional User (DFL-MIIU) Duty Free Shops (DFS) 16. Type of commodity Frozen Poultry Canned Others (please specify) Beef Vaccumed pack (hotdog, dried (jerkey)) 17. Signature of Owner, Chairman or President Signature of Authorized Company Personnel or Broker (Signature over printed name) I hereby declare under penalties of perjury that the above statement are true and correct to the best of my knowledge. Name and Signature of Authorized Province Representative 19. Space for Notary Public *Claiming Option: pick-up thru courier service	Company porcense			1
A. Regular Meat Importer Meat Processor (DFL-MIP) Poultry Canned Trader (MIT) PEZA Pork Others (please specify) Meat Processor (MIP) Institutional User (DFL-MIIU) Beef vaccumed pack (hotdog, Institutional User (MIIU) Duty Free Shops (DFS) Buffalo dried (jerkey) 17. Signature of Owner, Chairman or President Signature over printed name) I hereby declare under penalties of perjury that the above statement are true and correct to the best of my knowledge. Name and Signature of Authorized Representative 19. Space for Notary Public thru courier service thru courier serv			iorization [_]	
Meat Processor (DFL-MIP) Poultry Canned PEZA Pork Others (please specify) GBW Pork Others (please specify) Meat Processor (MIP) Institutional User (DFL-MIIU) Beef vaccumed pack (hotdog, Institutional User (MIIU) Duty Free Shops (DFS) Buffalo dried (jerkey) 17. Signature of Owner, Chairman or President 18. Signature of Authorized Company Personnel or Broker (Signature over printed name) (Signature over printed name) I hereby declare under penalties of perjury that the above statement are true and correct to the best of my knowledge. Name and Signature of Authorized Representative 19. Space for Notary Public pick up thru courier service				
Trader (MIT)	A. Regular Weat Importer			Dry Warehousing
Trader (MIT)			L-MIP) Poultry	Canned
Institutional User (MIIU) Duty Free Shops (DFS) Buffalo dried (jerkey) 17. Signature of Owner, Chairman or President [Signature over printed name] 18. Signature of Authorized Company Personnel or Broker [Signature over printed name] (Signature over printed name) I hereby declare under penalties of perjury that the above statement are true and correct to the best of my knowledge. Name and Signature of Authorized Representative 19. Space for Notary Public *Claiming Option: pick-up thru courier service	☐ Trader (MIT)		☐ Pork	Others (please specify)
17. Signature of Owner, Chairman or President (Signature over printed name) I hereby declare under penalties of perjury that the above statement are true and correct to the best of my knowledge. Name and Signature of Authorized Representative 19. Space for Notary Public **Claiming Option: pick-up thru courier service	Meat Processor (MIP)	☐ Institutional User (D	FL-MIU) Beef	□ vaccumed pack (hotdog)
(Signature over printed name) I hereby declare under penalties of perjury that the above statement are true and correct to the best of my knowledge. Name and Signature of Authorized Representative 19. Space for Notary Public **Claiming Option: pick-up thru courier service	Institutional User (MI	(U) Duty Free Shops (DF	S) Buffalo	
(Signature over printed name) I hereby declare under penalties of perjury that the above statement are true and correct to the best of my knowledge. Name and Signature of Authorized Representative 19. Space for Notary Public **Claiming Option: pick-up thru courier service	17. Signature of Owner, Cha	irman or President	18 Signature of Authoriz	od Company Bases and Land
I hereby declare under penalties of perjury that the above statement are true and correct to the best of my knowledge. Name and Signature of Authorized Representative 19. Space for Notary Public *Claiming Option: pick-up thru courier service			20. Signature of Authorize	eu Company Personnel or Broker
I hereby declare under penalties of perjury that the above statement are true and correct to the best of my knowledge. Name and Signature of Authorized Representative 19. Space for Notary Public *Claiming Option: pick-up thru courier service	(Signature	over printed name)	(Signature ove	r printed name)
19. Space for Notary Public *Claiming Option: pick-up thru courier service	l hereby decla of my knowledge	re under penalties of perjury tha		B
*Claiming Option: pick-up thru courier service			Repres	entative
	19. Space for Notary Public			
*Note: Please attach the following documents a. Notarized Affidavit of Undertaking	*Claiming Option:] pick-up	er service	
	*Note: Please attach the following do	cuments a. Notarized Affidavit of Undertak	ina	



Department of Agriculture NATIONAL MEAT INSPECTION SERVICE Visayas Avenue, Diliman, Quezon City

APPLICATION FOR MEAT PRODUCT REGISTRATION

. TYPE OF APPLICATION		
A. Initial	В.	□ Local
☐ Renewal CPR No.		☐ Imported
☐ Re-application		
Number of Validity years applied for ☐ 2 ye	ears	☐ 5 years
I. COMPANY PROFILE		1
Company Name:		
A delegan		
Contact Person/Position:		
Telephone / Fax No:		_
Accredited as: Accreditation No.		Expiration Date:
☐ Meat Establishment		Expiration bate.
☐ Importer		
☐ Distributor		
□ Wholesaler	***	
☐ Wholesaler II. PRODUCT INFORMATION Brand Name and Product Name: Name of Manufacturer: Name of Repacker:		
□ Wholesaler II. PRODUCT INFORMATION Brand Name and Product Name: Name of Manufacturer: Name of Repacker: Name of Importer:		
☐ Wholesaler II. PRODUCT INFORMATION Brand Name and Product Name: Name of Manufacturer: Name of Repacker: Name of Importer: Name of Distributor:		
☐ Wholesaler II. PRODUCT INFORMATION Brand Name and Product Name: Name of Manufacturer: Name of Repacker: Name of Importer: Name of Distributor: V. DATE OF APPLICATION:		
☐ Wholesaler II. PRODUCT INFORMATION Brand Name and Product Name: Name of Manufacturer: Name of Repacker: Name of Importer: Name of Distributor: V. DATE OF APPLICATION: V. DATE RECEIVED: Submitted by:		
■ Wholesaler II. PRODUCT INFORMATION Brand Name and Product Name: Name of Manufacturer: Name of Repacker: Name of Importer: Name of Distributor: V. DATE OF APPLICATION: J. DATE RECEIVED: Submitted by: I hereby certify that the above statement are true and		
☐ Wholesaler II. PRODUCT INFORMATION Brand Name and Product Name: Name of Manufacturer: Name of Repacker: Name of Importer: Name of Distributor: V. DATE OF APPLICATION: V. DATE RECEIVED: Submitted by:		
■ Wholesaler III. PRODUCT INFORMATION Brand Name and Product Name: Name of Manufacturer: Name of Repacker: Name of Importer: Name of Distributor: V. DATE OF APPLICATION: V. DATE RECEIVED: Submitted by: I hereby certify that the above statement are true and correct to the best of my knowledge and the documentary requirements are complete. It is understood that application with incomplete requirements shall not be		ived by: Signature over Printed Name



Republic of the Philippines Department of Agriculture NATIONAL MEAT INSPECTION SERVICE Visayas Avenue, Diliman, Quezon City

COMPLAINT FORM

Date Filed	
Name of Complainant	Address/Telephone Number
Person Complained	Position Title/Designation
Nature/Subject of Complaint:	
ACTION/S DESIRED:	
ACTION/3 DESIRED:	
	Signature of Complainant



APPLICATION FOR THE ISSUANCE OF GMP/HACCP CERTIFICATE TO MEAT ESTABLISHMENTS

1. Food Safety Program 2. Type of Audit		3. Typ	e of Meat Establishment	
GMP	Certification		SLHCS	
HACCP	Renewal/V	erification	PDP MCP	
	Surveilland		MPP	
	Close-Out			
4. Meat Establishment Pr	rofile			
Name of Owner/Operator:				
Name of Company:				
Meat Establishment Addre	ess:			
Accreditation No:			Add:	
5. Documentation Packe	t6. Payment Mode			
C145				
GMP:GMP /SSOP	Manual			
	1	GMP Ce	ertification P 2,000	
Prequisite Programs:				
Calibration	OF	R #	Date Issued	
Product ID system	Y.	<i>"</i>	Date Issueu	
Product Traceability	1			
Product Recall		cationP5,000.00/product		
Training		Mailing Fee P 165 Total		
Labeling Allergen		_ Date Issued		
Approved Supplier		2.472.722.72		
Glass, wood and loose i	tems policy			
Disposal of Non-Confor				
The contraction of the contract of the contrac	0			
HACCP:				
Product profile:				
Scope of HACCP progra	am	Date of Applica	tionSignature of Applicant	
Product description/ingredients		Duce of Applica	(over printed name)	
Process flow diagram			(over princea name)	
Hazard analysis & CCP determination				
HACCP Table (7 princ				
HACCP Team/Manage	ement			

(Th	is portion to be filled -out by Ni	MISauthorized representat	rive)	
	·			
NMIS ACKNOWLEDGEMENT RE	CEIPT:			
Date Received :				
	NMIS Authorized Rep			
	(Signature ove	er printed name)		
	Па :			
Claiming Option : Pick up	1 I Courier			

Control No:	
Control No	



APLICATION FOR THE ISSUANCE O F CERTIFICAT E OF ACCREDITAT ION TO MEAT TRANSPORT VEHICLES

Type of Application(Please check appropriate New Renewal	· box)
Registered Owner :	
Address:e - mail address : Telephone number:	
Vehicle Identification Make: Plate number: Engine Number: L T O Certificate of Registration Number: L T O Official Receipt of Registration:	
Accredited Meat Establishments to be served;	
Destination (major markets to be served):	
	Applicant (Signature over printed name)
(This portion to be filled out by NMIS author representative)	
Date of Application:	Date of Release:
NMIS author (Signature o	rized representative over printed name)
(Applicant's Copy)	Control No:
Date of Application:	Date of Release:
(Signature	licant e over printed name)
Claiming option: pick up courier	

Application for the Sales Promotion Permit

Under Articles 116 of R.A. 7394 or The Consumer Act of the Philippines and Administrative Order No. 1

Fill out the relevant and applicable information in the spaces provided.

		Date:
	(Pro	omo Title)
1. N	AME OF SPONSOR:	
•	Address:	
•	Telephone No.:	
•	Authorized Representative:	
•	Designation:	
2. N	AME OF ADVERTISING AGENCY:	
•	Address:	
•	Telephone No.:	
•	Authorized Representative:	
•	Designation:	
3. Di		
1. Ar	rea Coverage:	
i. Lis	st of participating outlets (attached list):	
i. Lis	st of Participating products:	
	(Brand)	Sizes (in metric, enclose English size)
		(
8		
8		
7. Pu	urchased amount required:	
s. w	no are qualified to avail? :	
9. HO	ow to avail? :	
LU. II	ie rotal Cost of Prizes:	
LI. PE	eriod of Redemption/ Claim Period:	
L2. Ho	ow to claim the prize:	

ATTA	CHMENTS:	
1.	duration, prizes and coverage of the mechanics, a separate print	material used shall contain the complete mechanics, f the promotion. If the advertising material cannot carry advertisement shall indicate the complete details of the ne phrase "Per DA-NMIS Permit No series of
	() poster () TV, Cir () radio () Flyers () streamer () Print A () billboard () Mailer () sticker	d
3.	Sales Promotion Mechanics (wi Photocopy of Certification of P Letter of request for application a. NMIS Executive Director BAI Compound, Visayas Ave	roduct Registration: (if applicable) address to:
I/We h	ereby understand and agree that:	
1.	The submission of letter of application promo date.	tion with <u>complete requirements</u> will be one month before
2.	The processing of permit shall be of the requirements are complete.	on 10 days upon the receipt of the application, provided that
3.	If I/ We do not receive any communequirements within the prescribe approved.	inication from the DA-NMIS after submission of complete d ten (10) days, the above application shall be deemed
Author	ized Representative of:	
-	ADVERTISING AGENCY	NMIS REPRESENTATIVE
	SIGNATURE	SIGNATURE
	Printed Name	Printed Name
-	Date	Date

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Republic of the Philippines Department of Agriculture

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